

Appendix 2 – Food Safety Service Plan: Reactive Activity

Reactive Tasks	Level of activity		Risk Monitoring
	Predicted Activity 2021-22	Recorded activity 1 April 2021 – 30 June 2021	RAG Status
Complaints and service requests about food and about/from food businesses ¹	550	115	GREEN
FHRS re-score requests	30	2	GREEN
Food, water and environmental samples taken	25	4	GREEN
Infectious disease control - notifications of food-borne/food poisoning illnesses	80	0	GREEN
FSA food alerts for action	2	2	GREEN